

Panama, September 17th, 2024

Dear beneficiaries of the Foreign Medical Program (FMP) and TRICARE in Panama,

We are pleased to reaffirm that Clínica Hospital San Fernando continues to be an approved provider for the Foreign Medical Program (FMP).

As one of the top private health institutions in Panama, certified by Joint Commission International, we are committed to providing health services to FMP members for their service-connected conditions, following all established regulations and approved coverages.

By presenting a medical order for a service-connected condition, Clínica Hospital San Fernando can provide services such as laboratories, radiology, emergency room, surgery, cardiovascular diagnosis, hospitalization, and more. Please note that the medical order must not be issued by one of the suspended doctors, clinics, hospitals, or pharmacies.

Our Clínica San Fernando Coronado will also be covering FMP.

New Service Announcement: TRICARE Acceptance Starting October 1st, 2024

In addition to our ongoing services for FMP beneficiaries, we are excited to announce that starting October 1st, 2024, Clínica Hospital San Fernando will also be accepting TRICARE beneficiaries. This expansion of our services highlights our commitment to serving the healthcare needs of the veteran community in Panama.

Our Strategic Partners, listed below, will also be accepting TRICARE from October 1st, 2024:

- Clínica San Fernando Coronado
- FAR EXPRESS (For medications only) - Panama, Coronado, and Chitré
- Clínica Especializada de Azuero (Chitré)

If you are interested in receiving services at Clínica Hospital San Fernando or any of our strategic partners and would like more information about your benefits, please contact:

- Clínica Hospital San Fernando Panama – Billing Office - Ariana Dominguez(adominguez@hospitalsanfernando.com)
- Clínica San Fernando Coronado – Admission Area
- FAR EXPRESS (For medications only) - Panama, Coronado, and Chitré (Contact Center 6953-9761 in Panama and 6924-7306 in Chitré)
- Clínica Especializada de Azuero – Billing Office

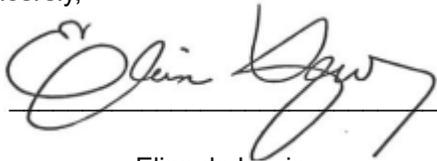
**Our operating hours for the Billing Office are from 8:00 a.m. to 4:00 p.m. Monday thru Friday.*

**FAR EXPRESS Panama Contact Center operating hours are from 6:30 a.m. to 10:30 p.m. Monday thru Sunday*

**FAR EXPRESS Chitré Contact Center operating hours are from 6:30 a.m. to 5:30 p.m. Monday thru Saturday*

We thank the Foreign Medical Program (FMP) and TRICARE for their continued trust in our institution. We look forward to continuing to provide top-rated services while adhering to all established rules and regulations.

Sincerely,

A handwritten signature in black ink, appearing to read 'Elisa de Lewis', written over a horizontal line.

Elisa de Lewis
CEO

A handwritten signature in black ink, appearing to read 'Dr. José Manuel Terán Sittón', written over a horizontal line.

Dr. José Manuel Terán Sittón
Medical Director